



## **Request for City Council Committee Action from the Department of Emergency Communications (911)**

**Date: November 28, 2012**

**To: Council Member Don Samuels, Chair, Public Safety, Civil Rights and Health Committee**

**Referral to: Public Safety, Civil Rights and Health**

**Subject: Request to approve resolution "Encouraging the Preparation and Distribution of a Request for Proposal For a Shared/Hosted 9-1-1 Call Handling System Application Solution For Selected Twin City Metropolitan Area Public Safety Answering Points."**

**Recommendation: Recommend the Council pass the resolution.**

### **Department Information**

Prepared by: Heather Hunt, Director of Emergency Communications Approved by: Paul Aasen, City Coordinator Presenters in Committee: Heather Hunt
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### **Reviews**

- Permanent Review Committee (PRC): Approval \_\_\_\_ Date \_\_\_\_\_
- Civil Rights Approval Approval \_\_\_\_ Date \_\_\_\_\_
- Policy Review Group (PRG): Approval \_\_\_\_ Date \_\_\_\_\_

### **Financial Impact**

- Other financial impact  
By participating in this technology sharing project, the city may realize a cost savings over developing an RFP for a Minneapolis-only system.

### **Community Impact**

- City Goals – A Safe Place to Call Home
  - Maintaining modern 911 technology will enable citizens and visitors to access 911 services. Sharing technology with the Metro region will allow (ultimately) for improved service and efficiency.

### **Supporting Information**

**The City of Minneapolis is represented as a member of the Metropolitan Emergency Services Board (MESB). The MESB Technical Operations Committee has approved this resolution to move forward to the MESB Executive Committee. There are currently 9 PSAPs (911 Dispatch Centers) in the METRO area that need to replace their 911 telephone equipment within 5 years. These entities have requested the**

**MESB coordinate and assist with the preparation of an RFP for a shared/hosted system. The entities believe that sharing a solution instead of each purchasing their own set of equipment will provide efficiencies and improve 911 service to the region.**

**This resolution signifies willingness to participate in the RFP development as facilitated by MESB staff.**